

Ryan Harman

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PERSONAL STATEMENT

My interest in the Customer Adviser Apprentice role stems from the interest to learn and develop my skills in an environment where I know I will be supported to maximise my potential. The apprenticeship will also allow me to enter the banking world and work my way up the ladder as opportunities arise.

WORK EXPERIENCE

Personal Shopper – September 2016 – December 2016

Tesco PLC - <https://www.tescopl.com/>
Shoreham-by-Sea

Although only working at Tesco for a short period of time between changing university courses, I quickly expanded my knowledge, and displayed my dedication to the company, by becoming cash register and Click and collect trained – frequently working overtime in these roles.

Responsibilities:

- To quickly, efficiently and effectively process online orders for delivery.
- To help in-store customers when needed; ensuring that they have a good experience, and if needed to guide the customer to what they are looking for.

Outreach Ambassador – November 2015 – July 2016

ifs University College (Now London Institute of Banking and Finance) - <https://www.libf.ac.uk/>
City of London

Responsibilities:

- To give prospective students an insight in to the university and its courses.
- To answer questions and queries that parents and prospective students may have.
- To promote the university whenever possible.
- To encourage people into further education.

Digital Media Officer (Student Investment Society) – November 2015 – May 2016

ifs University College (Now London Institute of Banking and Finance) - <https://www.libf.ac.uk/>
City of London

Responsibilities:

- To create and maintain the societies website and social media activities.

Treasurer (Student Fundraising Society) – October 2015 – May 2016

ifs University College (Now London Institute of Banking and Finance) - <https://www.libf.ac.uk/>
City of London

Responsibilities:

- To maintain and the movement funds within the society

EDUCATION

BSc Economics and Finance, 2017 - Current

London International /The London School of Economics and Political Science (LSE)

BSc Finance Investment and Risk, September 2015 – July 2016

ifs University College (Now London Institute of Banking and Finance)

Activities and Societies; Outreach Ambassador, First year Finance investment and Risk Class Representative, Investment Society, Fundraising Society, Social Society.

A-Levels, September 2013 - July 2015,
Brighton, Hove and Sussex Sixth Form College (BHASVIC)

Business – C,
Economics – C,
Accounting – D,
ifs Level 3 Certificate in Financial Studies – A
ifs Level 2 Certificate in Personal Finance – A*

Activities and Societies; First year - Economics and Business Class Representative. Second year;
Accounting and Business Class Representative, College Ambassador (November 2014)

Awards; ICAEW BASE National Business and Accounting Competition Runner up – Southern Region,
May 2014

GCSEs, September 2007 – July 2013
Blatchington Mill School

Maths – A, Business Studies – B, Science – B, Additional Science – B, English Language – C, English
Literature – C, History – D, Religious Studies (Short Course) – C, OCR Level 2 Certificate in ICT (Full
Course) – Merit

Activities and Societies: School Ambassador, twice over the six years

REFERENCES

References are available on request.